

Question that you might have about wearing oronasal masks (= mouth and nose protection)	
Establishments in which both, costumers and staff members, must wear oronasal masks.	<ol style="list-style-type: none"> 1. retailers, 2. stalls on weekly markets, 3. pharmacies, health care supply stores, 4. petrol/gas stations, trades of automobiles and heavy goods vehicles (including the relevant trades of replacement parts), bicycle trades, car washes, 5. banks, post offices, 6. cleaner's, launderettes, 7. bookshops, libraries, newspaper retailers, archives, 8. hardware stores, garden centres, pet supply shops, 9. wholesales, 10. museums, galleries, exhibitions, memorial sites, monuments (historical, cultural, etc.)
Waiting areas in front of establishments in which you must wear oronasal masks.	as a customer: yes as a staff member/employee: yes
shopping malls, outlet centres	yes, on the entire premises (in closed buildings and in demarcated areas outdoors)
outdoor areas of retail shops as e.g. hardware stores and garden centres	yes
gastronomical facilities (both, indoors and outdoors)	as a staff member/employee with customer contact: yes as a customer: yes, this is only dispensable if positioned directly at one's (seating) place
restaurants, ice cream parlours, etc. operating street sales of ready-to-eat or to-go meals and rinks	as a customer: yes as a staff member/employee: yes
services for which the minimum distance cannot be guaranteed (e.g. the delivery of products, services of personal care, etc.)	as a customer: yes as a staff member/employee: yes if the type of the service allows for it
craftsmen, tradesmen, service providers who can comply with the minimum distance	no
establishments of medical care / healthcare (e.g. doctor's offices, hospitals, etc.)	as a waiting patient: yes as a patient during treatment: no as a staff member/employee: no
religious /church services	yes
exceptions to the obligation of wearing oronasal masks	<ol style="list-style-type: none"> 1. children up to the age of six (including the sixth year of life)

	2. persons who are not able to or for who it is untenable to wear a form of oronasal protection because of a disability or a medical reason; these persons must hold an attestation by a doctor
in public areas / space	no
public transport	as a passenger: yes as a driver in passenger services: yes unless there are appropriate other means of protection (e.g. a separating window made of Perspex); if the driver leaves the separated area or enters the passenger compartment, he/she must wear an oronasal mask
rented car traffic	as a passenger: yes as a driver in passenger services: yes unless there are appropriate other means of protection (e.g. a separating window made of Perspex)
school busses	as a pupil: yes, but there's an obligation to carry even if the pupil does not wear an oronasal protection as a driver in passenger services: yes unless there are appropriate other means of protection (e.g. a separating window made of Perspex)
taxies / cabs	as a passenger: yes as a driver in passenger services: yes unless there are appropriate other means of protection
ferries	as a passenger: yes unless the passenger stays within his/her own motor vehicle as a staff member/employee: yes
bus stops, train stops, train platforms	as a passenger: yes as a staff member/employee: yes
How are exceptions because of disabilities or medical reasons verified?	attestation by a doctor (The doctor can send the attestation via email; the original document is not needed)
Which types of oronasal masks/protection are permitted?	<ul style="list-style-type: none"> • single-use masks or homemade ("home sewn") masks made out of cloth • You can cover your mouth and nose with a scarf or a cloth. • visors • medical protective masks, e.g. FFP 2, FFP3, surgical mask, etc. are not necessary

